



Specialist Suppliers of Uniform &
Equipment to the Emergency Services



Supporting the Emergency Services With Reliability & Expertise

HeroQuip supplies specialist uniform, PPE and equipment to the emergency services and defence sectors.

Our mission is to become the **most innovative supplier** in the industry, through a culture of **authenticity, commitment and trust**.



Our Solution

Listening closely to the needs of our customers, HeroQuip works alongside manufacturers to source technical solutions for teams in challenging environments.

Every product we sell and every service we offer aims to **enhance productivity and improve effectiveness.**



Trusted by...



Frameworks

Ensuring a safe and controlled environment for public sector purchasing, Clad Safety (trading as HeroQuip) is listed on a number of different frameworks – making your procurement processes **as smooth and efficient as possible**.

Crown Commercial Service –

- RM 6157 – Personal Protective Equipment (Workwear, General And Specialist)
- RM 6237 – Low Value Purchase System

Yorkshire Purchasing Organisation –

- 1046 Uniforms and Workwear
- 1026 Specialist PPE
- 1110 Emergency Response and Rescue Equipment DPS
- 1073 Control and Restraint Equipment
- 1204 PPE Workwear, Uniform and Managed Services

Kent Commercial Services Y23024 – Uniform, Clothing and Associated Service

Eastern Shires Purchasing Organisation 144_23 – Personal Protective Equipment and Clothing (2023)

BlueLight Commercial BLC-0022 – Police Headwear & Accoutrements

NHS Supply Chain – National Ambulance Uniform



Crown
Commercial
Service
Supplier



Case Studies



Scottish Fire & Rescue Service



HeroQuip was awarded the Scottish Fire & Rescue Service **station wear** tender in June 2023. We developed and stocked a full range of **rig shirts, trousers and t-shirts**. Our garment sourcing team also sourced a range of **cadet uniform** items.

Ladies footwear -

HeroQuip is in regular communication with the team at Scottish Fire, and our **quarterly review meetings** ensure that this contract is managed as smoothly as possible.



Headwear & Accoutrements

HeroQuip is the exclusive awarded supplier for headwear items and leather accoutrements on the latest **BlueLight Commercial BLC-0022 Police Headwear & Accoutrements Framework.**



Headwear

- ✓ Baseball Caps
- ✓ Beanie Hats
- ✓ Bump Caps

Leather Accoutrements

- ✓ Belts
- ✓ Equipment Holders
- ✓ Klick Fast Docks
- ✓ Notebook Covers
- ✓ Warrant Card Holders



Coloured Caps

Ideal for public order situations, where role differentiation is important. Also a great modern alternative to traditional headwear.



MOD Police

The Ministry of Defence Police were looking to carry out a full-staff rollout of a **mid-cut ballistic helmet**.

After a fast-paced procurement process through YPO Framework 1026 (Lot 18), a contract was signed and PO in place by November.

Following this, delivery was made on time, in full, in March 2024, **just nine months after the tender was first published**.

The contract value was **£1.5M**.



Ministry
of Defence
Police



National Tactical Response Group Cell Intervention Helmet



Ministry
of Justice



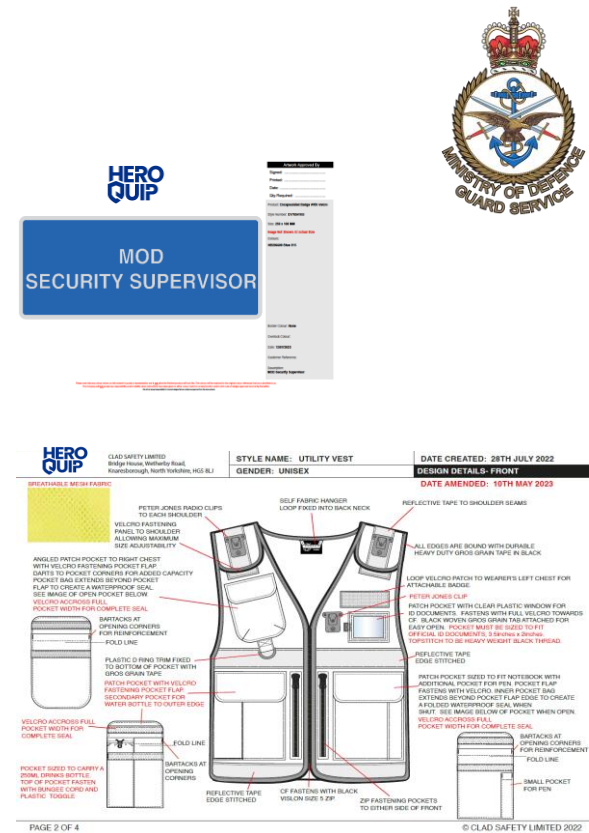
This helmet was specifically designed to meet the extremely niche requirements of the National Tactical Response Group (NTRG).

It offers a very high level of protection from all forms of blunt impact as well as for other risks such as working at height and resistance to fragmentation from pyrotechnics.

MOD Guard Service

The commercial team at the **MOD Guard Service** invited HeroQuip (through the CCS framework) to a competitive tender process for the procurement of a **bespoke high visibility utility vest**.

HeroQuip offered a **full design service** including extensive wearer feedback to fully optimise the garment for their specific load carriage requirements. We also supplied additional products such as **Velcro reflective badges**, for use with the vests.



Manta MH4

Technical Rescue Helmet



The Manta MH4 helmet is a lightweight helmet weighing only 670g. It is designed for paramedic rescue ensuring the user is comfortable wearing the helmet for lengthy periods of time.

HeroQuip is an approved supplier for this helmet, and many other items, on the NHS Supply Chain National Ambulance Uniforms and General Workwear framework (Lot 2). This is a six-year contract, commencing from 1st September 2022.



EN12492:2012

PAS028:2002

EN16471:2014

EN16473:2014

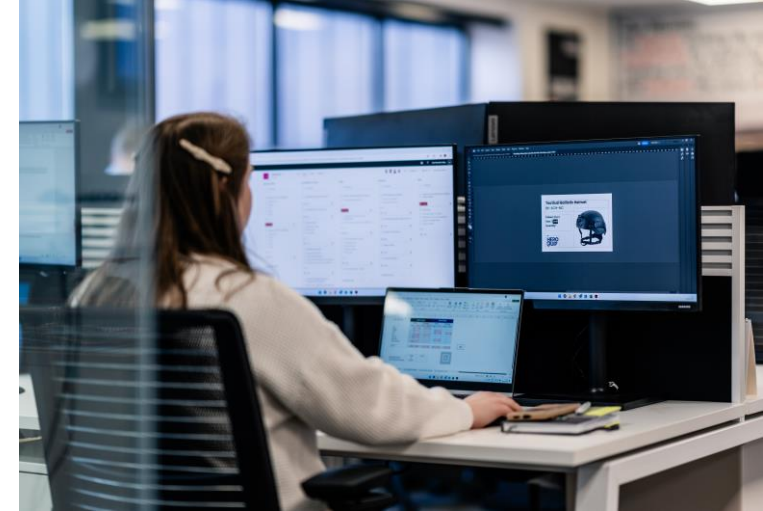
FS/ATVI Quad & ATV

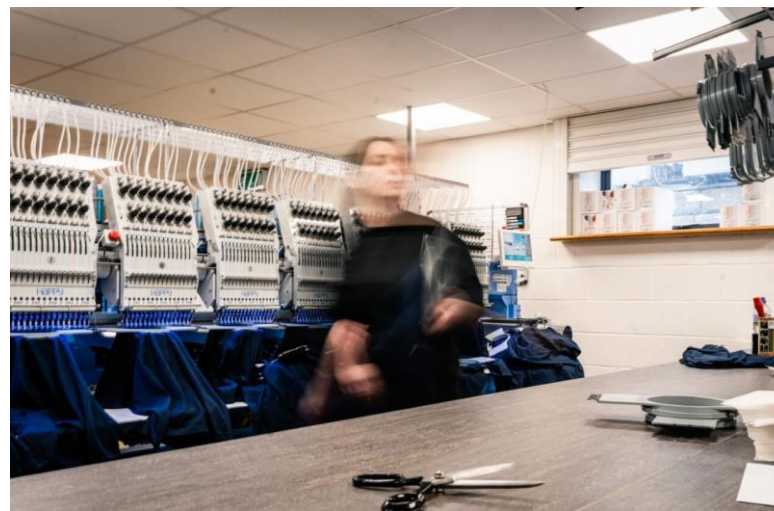


Our Facilities

HeroQuip operates from our purpose-built premises which includes office space, a showroom, garment branding facilities, production areas and an 18,000 sq. ft. warehouse **all under one roof.**

These facilities allow us to deliver a fast and efficient supply system and an **impeccable service** to all of our customers.





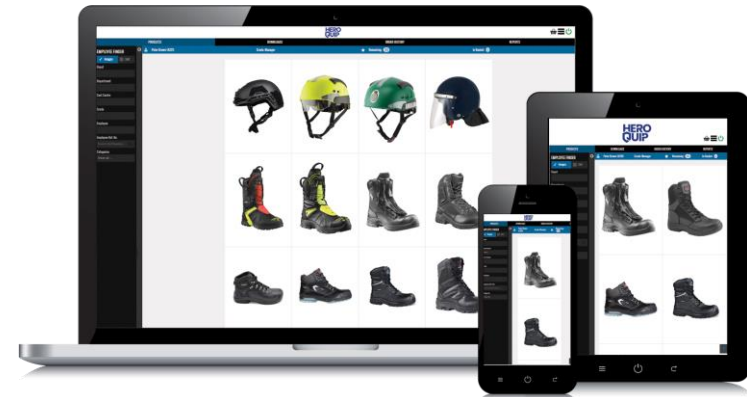
Using innovative branding methods, we have the ability to embroider **52 million stitches each week**, while our modern heat seal machine ensures our heat seal transfer applications are at the forefront of branding technology.

In-House Branding Service



Customer Ordering Portal

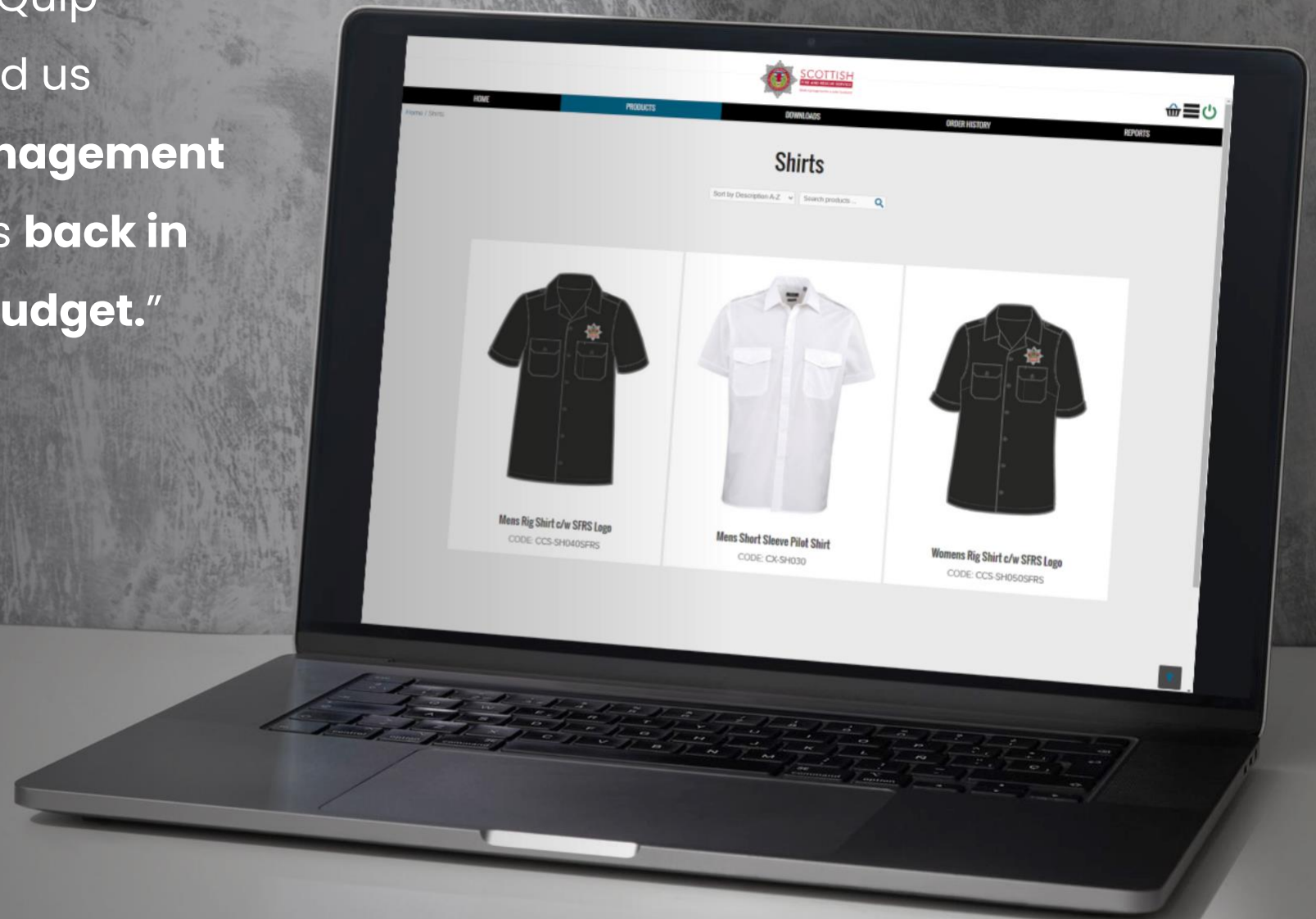
HeroQuip's ordering procedures are tailored to the requirements of each customer, ensuring the process works effectively for your organisation. With our bespoke ordering portal, customers can stay in control from the moment the order is placed right through to delivery.



- Spend can be controlled by allocating points to employees
- Detailed, accurate and up to date reporting available
- Pre-agreed set range displayed, depending on job role
- Delivery tracking functionality
- Available for integration with mainstream procurement platforms



“Using the HeroQuip portal has saved us **significant management time** and put us **back in control of our budget.**”



Public Order Protection

HeroQuip has a wide range of public order PPE in stock, including limb guards, shields, helmets, batons, caps, training suits, animal protection and more.



Public Order Helmet

ECP-RHE05-1



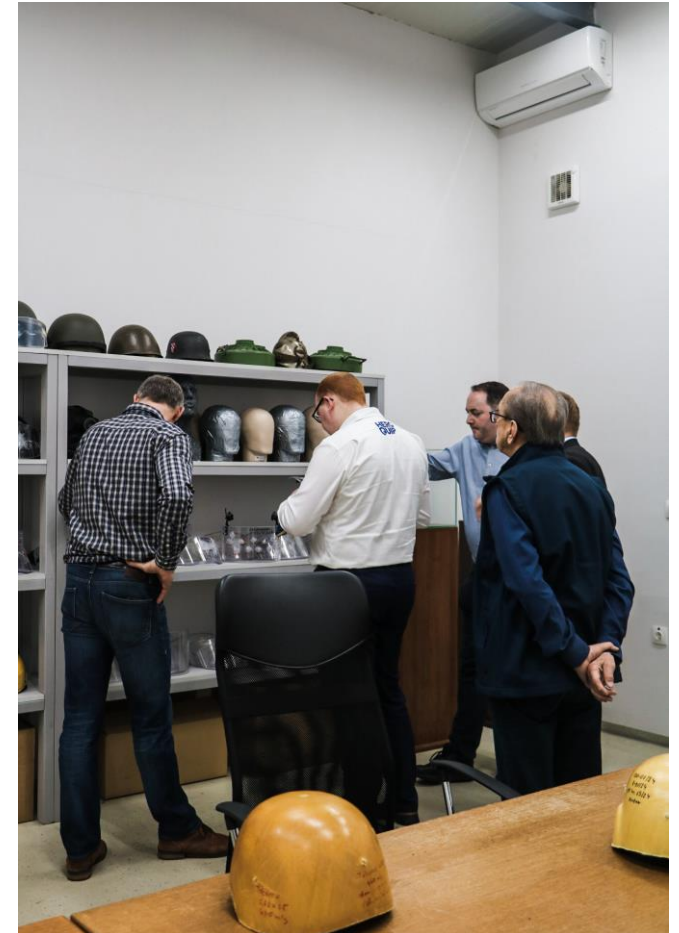
This high performance helmet has been tested to the stringent requirements of HOSDB (21/04) certification, meeting or exceeding the requirements of all 19 tests. Manufactured in Finland, this is one of the most widely used helmets on the European market.



Manufacturing Capabilities

HeroQuip works closely with factories both in the EU and the Far East. We have established a number of **strategic partnership agreements** with relevant EU manufacturers, who are **experts in their industry fields**.

This gives us a lot of flexibility. We can accommodate small MOQs and quick delivery times for specific bespoke projects when required, but also manage bulk production smoothly and effectively.





Our Commitment to ESG

Our mission is to **improve the working life and productivity** of our customers by supplying innovative clothing and solutions which protect and enhance the **value of people**.

We know we have a responsibility to understand our impact and we are taking action to work more sustainably. That's why we align our strategy with the United Nations' **Sustainable Development Goals**, working towards a better and more sustainable future for everyone. For more information about our sustainability journey, please get in touch.

SUSTAINABLE DEVELOPMENT GOALS





PlanetMark



Ethical Supply Chain

- Our Code of Conduct has been aligned with the ETI (Ethical Trade Initiative) base code, and is something we require all our suppliers to comply with as a minimum standard.
- All the factories we work with are asked to supply valid ethical audits. To avoid audit fatigue we accept Smeta, SA8000, WRAP and BSCI.
- To take our due diligence beyond these audits and drive positive social and environmental change, we have also partnered with Verisio – a leading supply chain management platform.

Protecting Our Environment

- HeroQuip operates in accordance with the Environmental Management System, as certificated under ISO 14001.
- Our target is to reduce our scope one and two GHG emissions in half by 2030 from a 2021 baseline, and to measure our scope three emissions by the end of 2024.
- To support us on this journey, we have partnered with Planet Mark who are measuring and verifying our carbon emissions working with us to create a credible and realistic route to Net Zero by 2050.
- Our first step is to become a Planet Mark Certified Business before the end of 2024.

Working With the Community

- In 2023 we donated over £52,000 to local charities such as Macmillan Cancer Support, Salvation Army, The Grace Trust, British Red Cross, and Gospel Hall Trust.
- Our management staff regularly volunteer at live charity events hosted by RRT (Rapid Relief Team).



Account Management

HeroQuip provides its clients with a dedicated account support service. Through consistent communication, we identify challenges before they become problems, and believe in a supply service which evolves to match the needs of our customers.

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“HeroQuip has been a supplier for Yorkshire Ambulance Service for approximately 10 years. We have a very good relationship and I know I can always rely on them to go the extra mile when required. They pride themselves on the personal touch with excellent customer service. I have no reservations at all in recommending them.”

Tracy Baker

Yorkshire Ambulance Service



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